



ENQUETE DE SATISFACTION 2005

**RAPPORT DE L'ENQUETE
SUR LE DEGRE DE SATISFACTION
DES UTILISATEURS
DU REGISTRE NATIONAL**



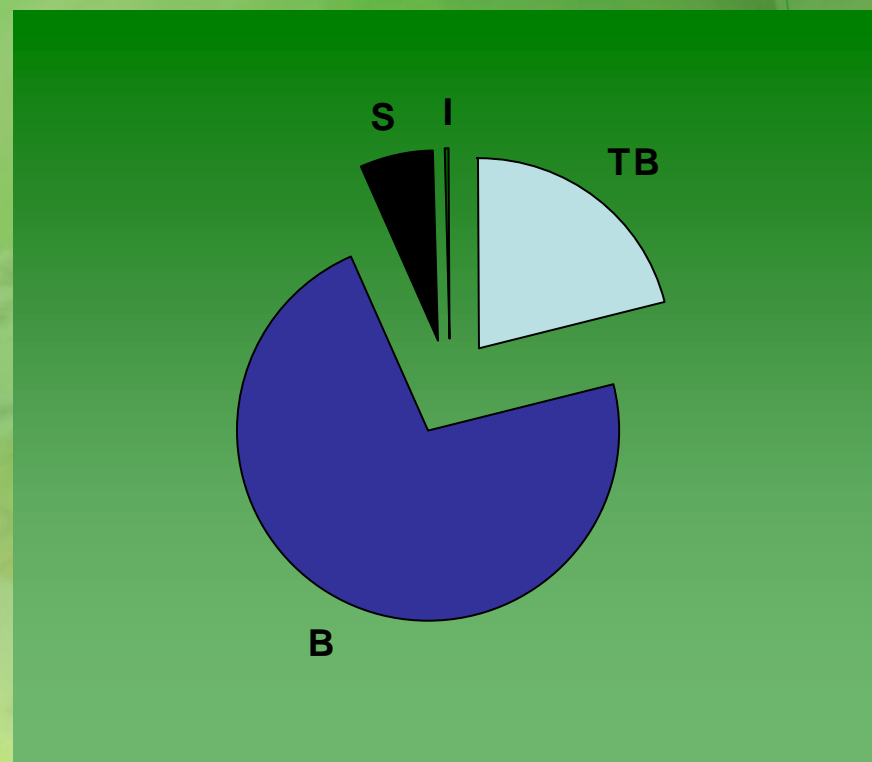


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SATISFACTION GLOBALE (SG)

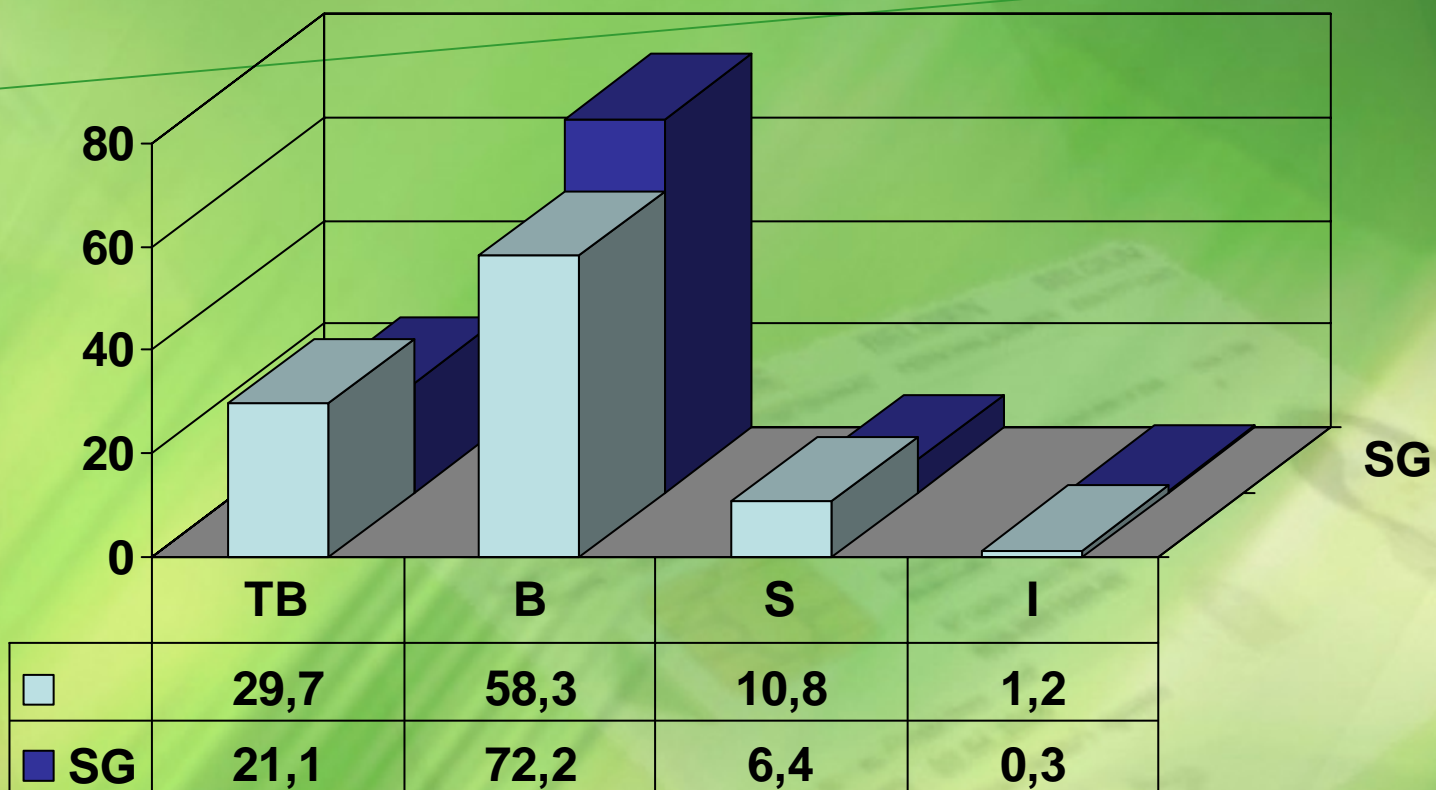
REPONSES OBTENUES

TRES BIEN	86 – 21,1%
BIEN	294 – 72,2%
SUFFISANT	26 – 6,4%
INSUFFISANT	1 – 0,3%
TOTAL	407





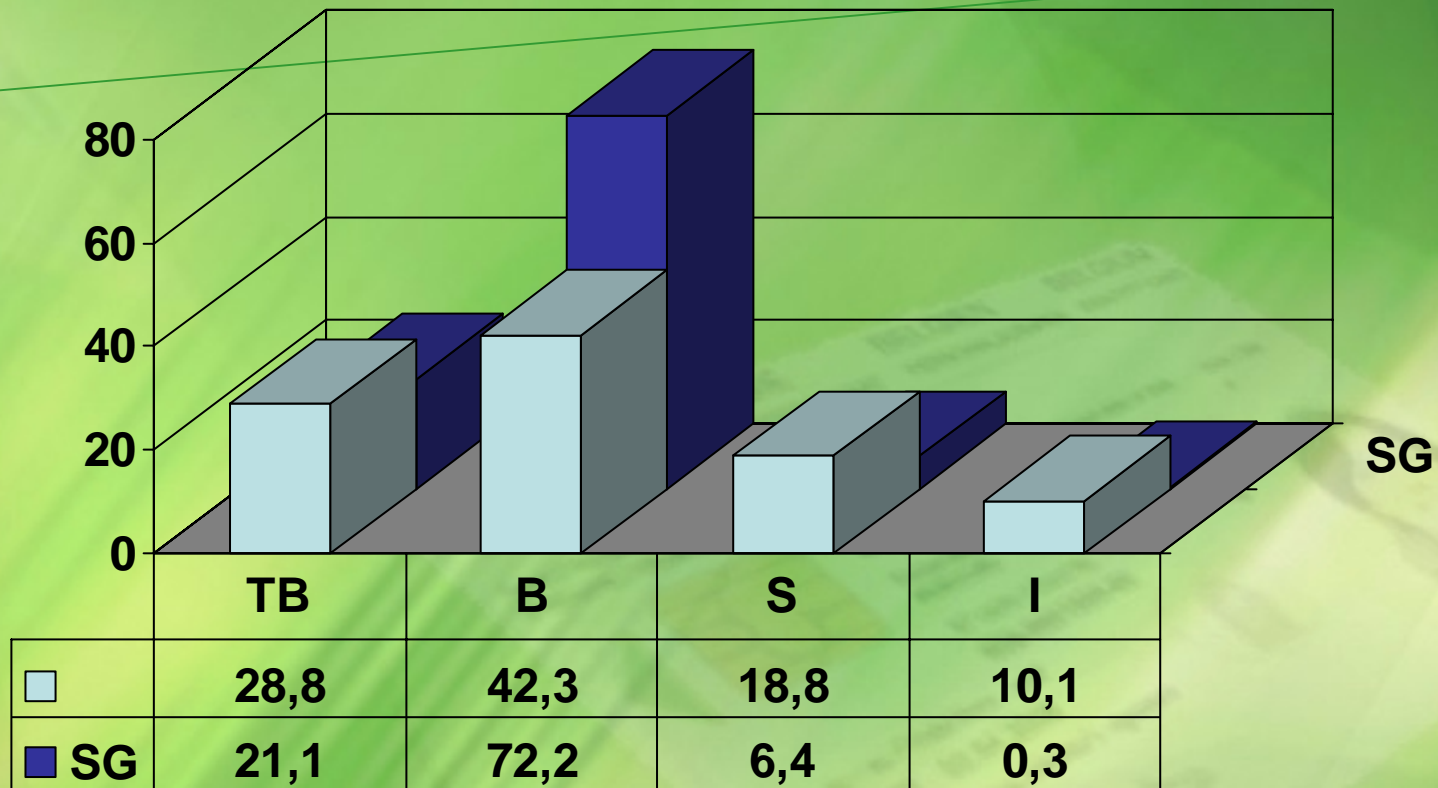
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LES PRODUITS



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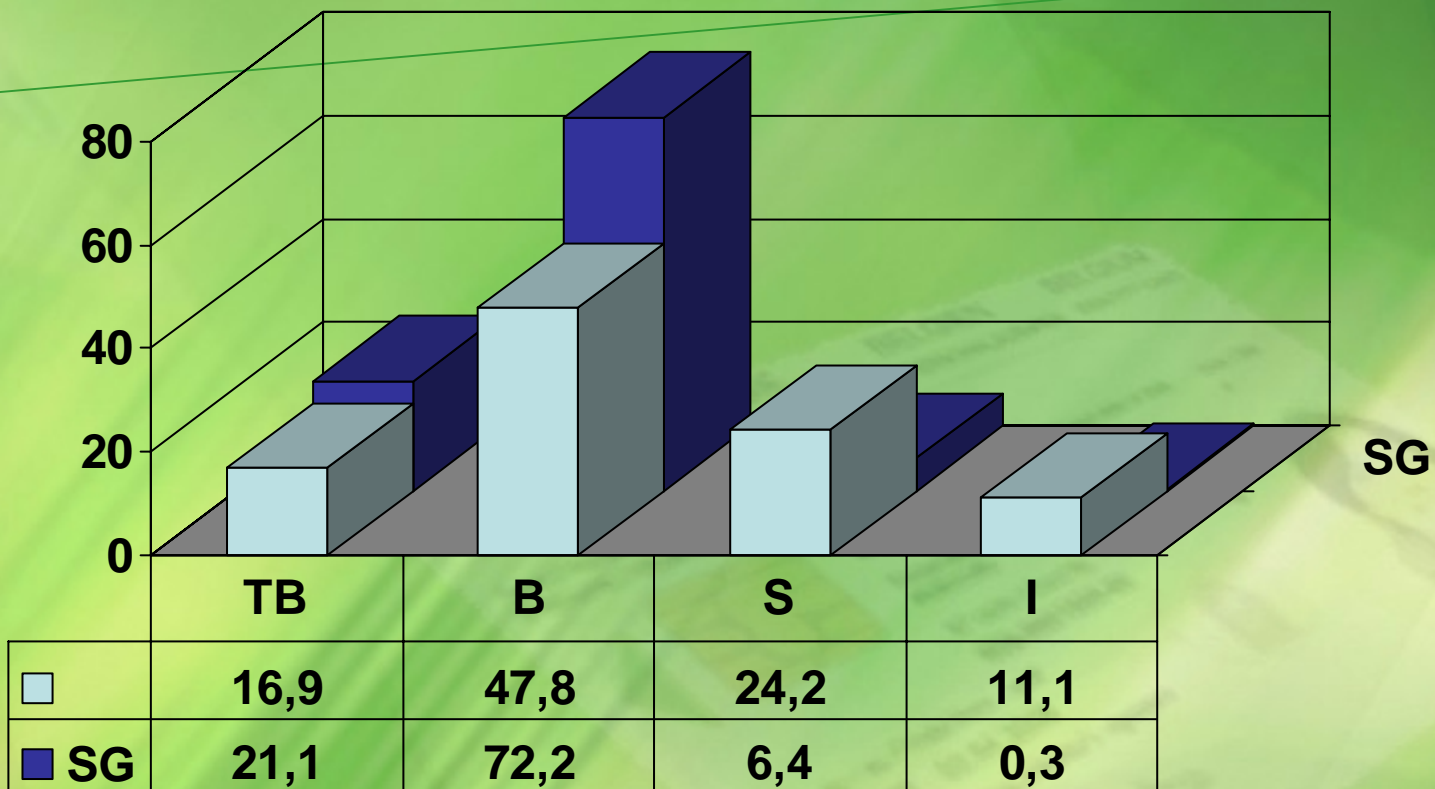


LE TELEPROCESSING





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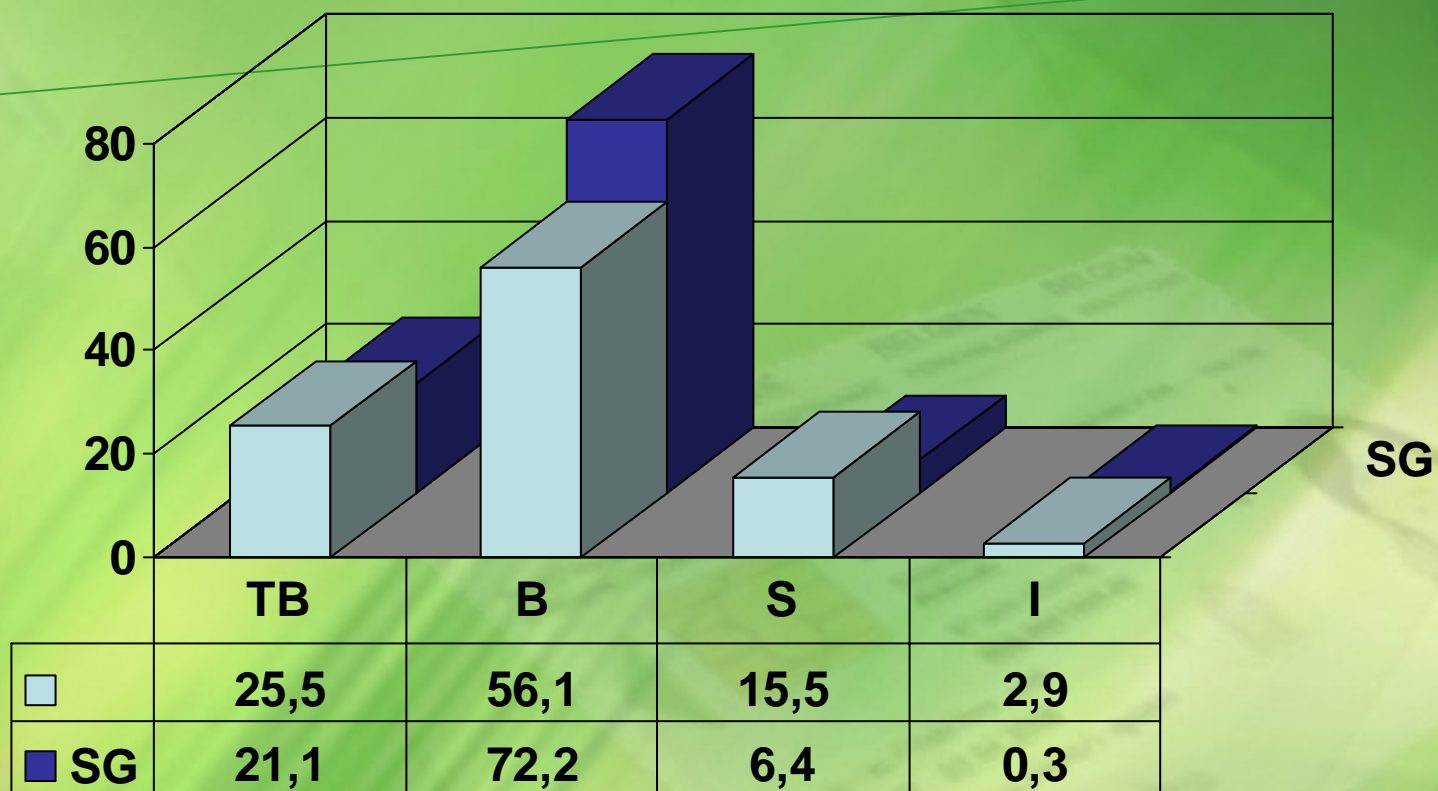


LE COURRIER ELECTRONIQUE





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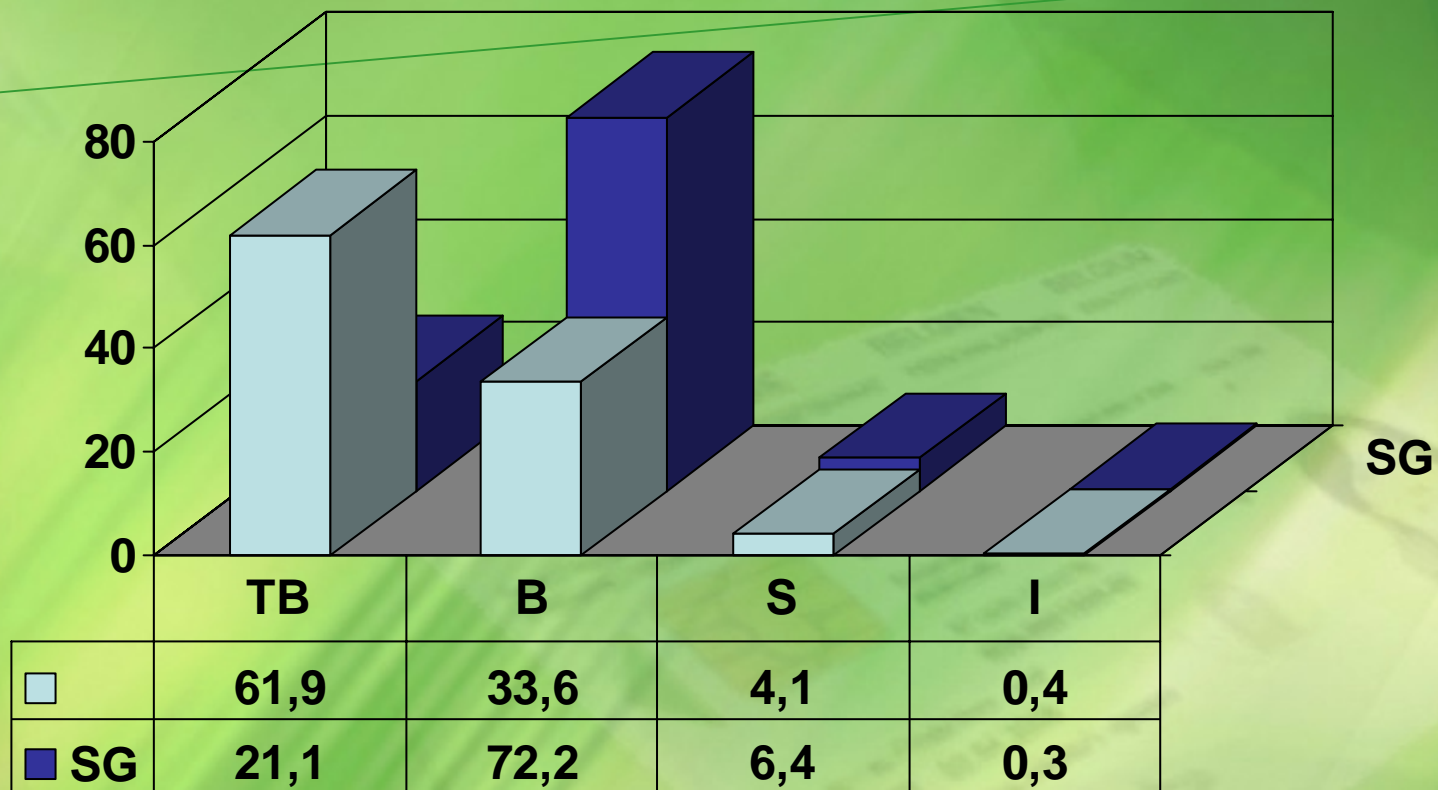


LES SERVICES DU REGISTRE NATIONAL





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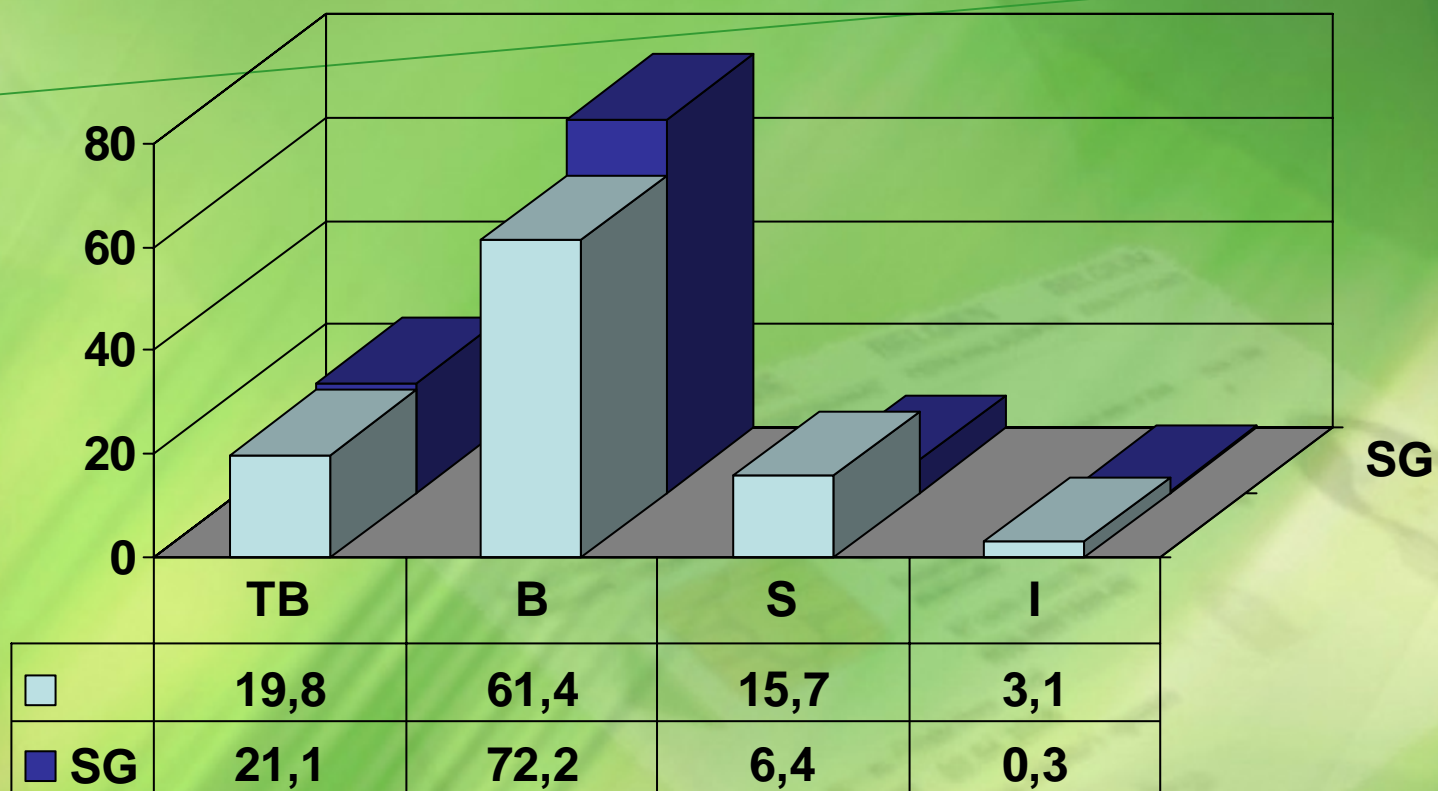


LES DELEGATIONS REGIONALES





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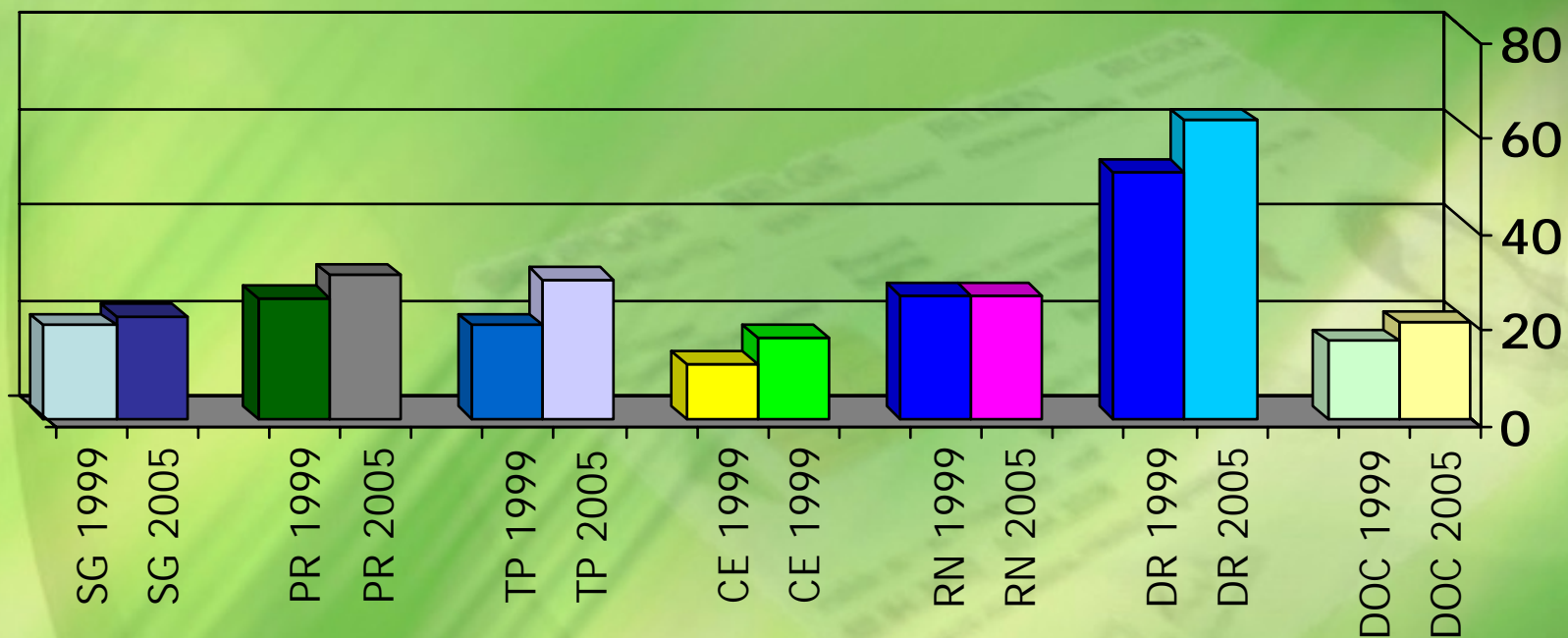
DOCUMENTATION





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Evaluation "très bien"



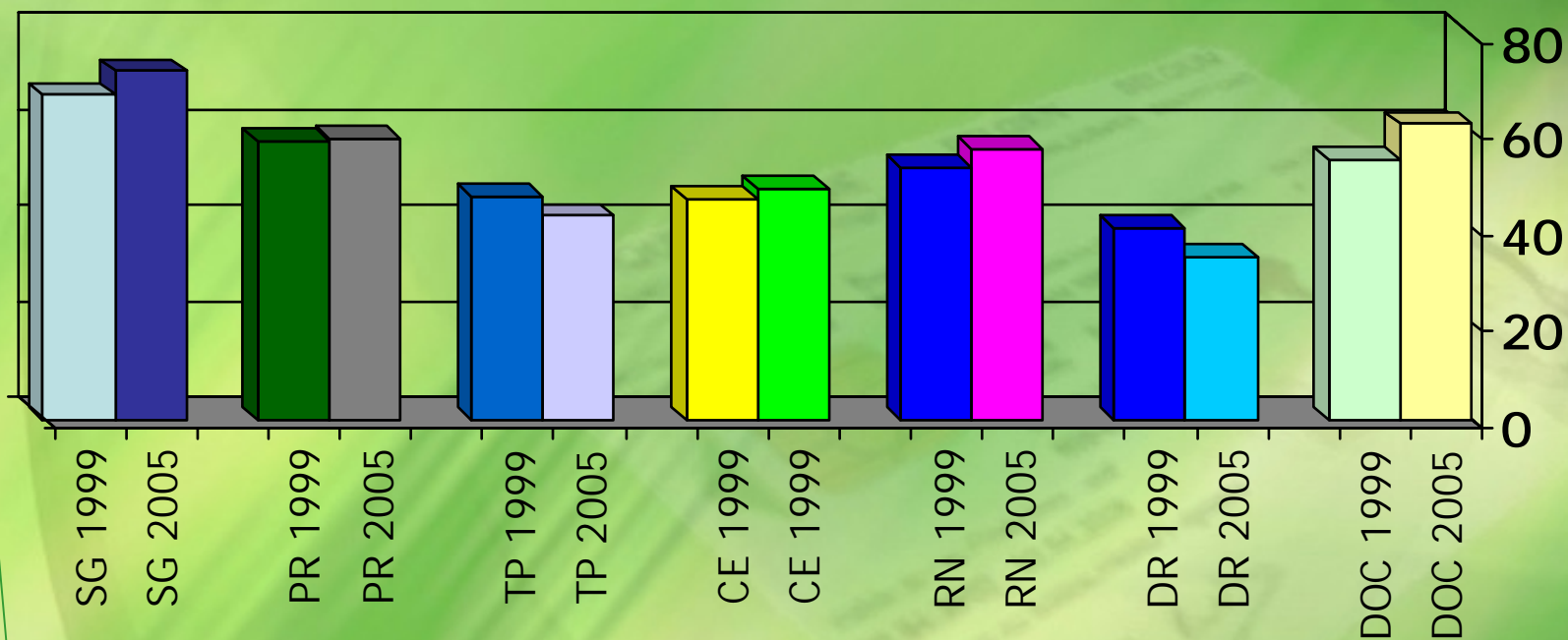
COMPARAISON 1999 - 2005





ENQUETE DE SATISFACTION 2005

Evaluation "bien"



COMPARAISON 1999 - 2005

